



Indiana-Specific House Rules

v 1.3

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- 1) These “Indiana-Specific House Rules” governs the use of the TwinSpires Sports Book. When placing a bet with TwinSpires, the Patron is therefore agreeing that the Patron has read, understood and will adhere to these Indiana-Specific House Rules, the House Rules, the Betting Rules and the Terms and Conditions at any time applicable. References to the Indiana-Specific House Rules, House Rules, Betting Rules and the Terms and Conditions are intended to incorporate by reference all of the above documents and may be referred to collectively as “Rules.”
- 2) State law prohibits persons under the age of 21 from betting, collecting winning bets, or loitering in and/or about the TwinSpires Sports Book area and all gaming areas. The use of the TwinSpires Sports Book is subject to the regulations imposed by the applicable regulator.
- 3) Persons shall place bets only on their own behalf and shall not bet for any other person. All wagers must be placed with cash or sports wagering voucher utilizing a sports wagering self-service kiosk or at the Cage.
- 4) TwinSpires reserves the right, at its own discretion, to declare a bet void subject to the terms in the House Rules.
- 5) Please check your bets for accuracy. It is the responsibility of the patron to ensure details of the bets placed are correct.
 - A. Sports bets must be reviewed PRIOR to leaving the window or self-service betting kiosk. Leaving the window or self-service betting kiosk with the ticket is deemed an acceptance of the bet by both parties. It is the patron’s responsibility to inform Rising Star Management immediately should an error occur on any bet or in any other transaction.
 - B. TwinSpires accepts no responsibility for bets which may have been submitted but not confirmed by our systems.
 - C. Once both parties accept a bet, the details will not be altered, and the bet will not be voided prior to the start of an event, except at the discretion of Rising Star Management, with the approval of both parties, and where allowed by regulation.
- 6) Betting options, other than in-game bets, are available up until the official start time, unless otherwise specified by Rising Star Management. Any bet accepted after the official start time, other than in-game bets, is void.

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- 7) Rising Star Management reserves the right to refuse/cancel any bet prior to the official start time and to make ambiguous bets void, without providing any justification.
- 8) A game or event that is not held, gets postponed or rescheduled for a time/date longer than 12 hours from the original scheduled time issued by the governing association will be declared void. Exceptions to this rule and the Sport-Specific rules can be found in the full version of the House Rule or in conjunction with the bet offer.
- 9) Where Rising Star Management has reason to believe that a bet is placed after the outcome of an event is known or after the selected participant or team has gained a material advantage, a determination of whether or not to void the impacted bet(s) will be made by Rising Star Management and the incident will be reported to the applicable regulator.
- 10) Please refer to the House Rules and Betting Rules for details on the effect of suspension or postponement.
- 11) Rising Star Management will make every reasonable effort to resolve disputes. Patrons may call 1-800-472-6311 or email sportswageringsupport@risingstarcasino.com. Patrons with a dispute will be directed to a member of Rising Star Management. If a patron dispute cannot be resolved in person, the patron will be offered a Guest Claim Slip to complete. The claim will be investigated and Rising Star will send a response to the patron in writing within ten (10) calendar days. If the complaint cannot be resolved to the satisfaction of the patron and the complaint involves a patron account, settlement of wagers, and/or illegal activity, then a copy of the complaint and Rising Star's response will be provided to the Indiana Gaming Commission. If a patron is unhappy with the resolution, they can escalate the complaint to the Indiana Gaming Commission at SWPC@igc.IN.gov. Any dispute shall be resolved in accordance with applicable law and regulations.
- 12) It is the patron's responsibility to inform Rising Star Management immediately should an obvious error occur. An obvious error is any human or technical mistake or malfunction including but not limited to incorrect markets, late bets, pricing errors, and/or settlement.
 - A) Incorrect Market – Where a wager is accepted on an event that cannot or will not occur, bets will be deemed no action and the stake returned.
 - B) Late Bets – Where a wager is accepted after the beginning of the event or after the outcome of any prop/live wager is known or should be known, Rising Star Management may in our discretion, void the wager and return the stake.
 - C) Pricing Error – Where a wager is made on odds which represent an obvious or palpable error, Rising Star Management reserves the right to cancel your bet and return your stake. An obvious or palpable error is where the odds offered are materially different than those available within the jurisdiction's general market.
 - D) Settlement Error – Where the outcome of a wager is settled incorrectly, the wager will be resettled based on official results. Where the cash-out of a wager is incorrectly calculated, the wager will be resettled at the correct amount.
- 13) Rising Star Management reserves the right to determine minimum and maximum bet limits on all events, including on a bet-by-bet basis. The exact value of the bet is specified in the field where the bet amount is entered. Rising Star Management makes no guarantee that any bet placed within or for the maximum bet shall be accepted.

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- 14) Rising Star Management reserves the right to modify payout odds/limits. In the event of a change, the new odds/limits will be posted in the TwinSpires Sports Book, or made available prior to taking any bets with the revised odds/limits.
- 15) All payout calculations when settling bets will be done based on decimal odds, irrespective of any other format displayed/chosen at time of bet placement.
- 16) Rising Star Management reserves the right to cancel any bets from patrons who place money on an event where they are in any way involved, as participant, referee, coach, etc.
Evidence may be based on the size, volumes or pattern of bets placed, as well as information received from other betting providers or other reliable third parties, such as integrity monitoring organizations.
- 17) Rising Star Management is not responsible for lost, stolen, altered, or unreadable tickets. A physical ticket or voucher must be presented for a wager to be paid out. If a ticket is intentionally altered, it will not be honored and automatically becomes a loser. Under no circumstances will the TwinSpires Sports Book honor any claims or accept any responsibility for inaccurate tickets or incomplete transactions that may be the result of miscommunication, misunderstanding, error or any other cause.
- 18) Personal communication devices, including, without limitation, cellular devices or mobile phones, may be used in the TwinSpires Sports Book for non-gaming related communications.
- 19) Rising Star Management reserves the right to remove anyone from the property who, in Rising Star Management's sole discretion, judgment, or opinion, is using a personal communication device to transmit or relay gaming information. This does not apply to the use the TwinSpires mobile device wagering application.
- 20) TwinSpires shall not be liable for failure of any equipment, wherever physically located, which prevents the placement of bets or contact with our offices.
- 21) See your ticket or voucher for expiration date/information. Tickets expire one year after the date of the event.
- 22) A straight bet resulting in a push will be considered "no action" and the original stake will be refunded.
- 23) For information on Parlay and Teaser bets, see the Betting Rules.
- 24) Winning tickets of \$599 or less may be mailed to the TwinSpires Sports Book for redemption. See the betting ticket for instructions and mailing address. Registered mail is safer and preferred.
- 25) Winning tickets may be subject to IRS reporting and withholding guidelines.
- 26) At the discretion of the casino, in-person payoffs may be paid via check; all betting tickets redeemed by mail shall be paid via check.
- 27) Our Rules may be subject to additional wagering rules and conditions available either on the odds sheet, display or the website.

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- 28) TwinSpires reserves the right to determine minimum and maximum wager limits on all events, including on a wager-by-wager basis. The exact value of the wager is specified in the field where the bet amount is entered. TwinSpires and their affiliates make no guarantee that any wager placed within or for the maximum bet shall be accepted.
- 29) Any reference in these Rules to words/objects that appear in singular also applies to plural. References to gender are non-binding and to be treated for information purposes only.
- 30) These Indiana-Specific House Rules, the House Rules, the Betting Rules, and the Terms & Conditions are subject to change at any time. In the event of ambiguity or conflicting rules, priority should be considered in the following order, unless the Betting Rules declare otherwise:
- (1) Rules and conditions published in conjunction with an offer and/or campaign, (2) the House Rules, and (3) these Indiana-Specific House Rules.
- 31) The Sportsbook will not knowingly accept wagers from Prohibited Sports Wagering Participants, as defined by Indiana regulations. This includes the following:
- A. Any entity that is not an individual.
 - B. A person who is not 21 years of age.
 - C. Directors, officers, and employees of Rising Star Casino Resort and sports wagering vendors and service providers as well as a relative living in the same household of such individuals.
 - D. With respect to a sporting event sponsored, organized, or conducted by a particular sports governing body, any of the following:
 - a. An employee of the sports governing body.
 - b. A game official employed by or under contract with the sports governing body.
 - c. A coach, manager, or other personnel employed by or under contract with a member club of the sports governing body.
 - d. An athlete who is:
 - i. under contract with a member club of the sports governing body in the case of a team sport; or
 - ii. eligible to participate in events conducted by the sports governing body in the case of an individual sport.
 - e. An employee of a union representing athletes or game officials.
 - f. A relative living in the same household of an individual described in the above section d(i) or d(ii).
 - E. An individual convicted of a state or federal crime relating to sports wagering.
 - F. An individual who has enrolled in the Rising Star Casino Resort self-exclusion program or has been evicted from Rising Star Casino Resort or the Sportsbook.
 - G. Patrons that are enrolled in the Indiana Gaming Commission Voluntary Exclusion Program (“VEP”) or the Statewide Exclusion program.
 - H. Individuals engaging in conduct that undermines the integrity of sports wagering or the sporting event involved, including but not limited to, an attempt to place a wager as an agent or a proxy for another individual.